

FAQs

What are the check-in and check-out times?

You may check-in from 3.00 pm. Please check-out before 11.00 am.

Is the price per room or person?

All our rates are per room per night. Special interest breaks are priced at per person, please check the rate description for more details.

Is breakfast included in the price?

Most of our rates include full Scottish Breakfast. We also offer Room-Only rates. VAT at 20% is always included. Please check the rate description for more details.

Do you have non-smoking rooms?

In common with most luxury hotels in Edinburgh, all our rooms are non-smoking.

How many floors are in the hotel and do you have a lift (elevator)?

There are 3 floors. The historic status of our building stops us installing a lift but our porters are always on hand to help with luggage.

Which languages are spoken at reception?

English.

Do the rooms have a terrace/courtyard?

A few rooms open out onto a private garden.

Are there TVs with international channels in the rooms?

No, we only provide FreeView TV service.

Is there a telephone in the room?

Yes, each room has a direct-dial telephone.

Do you have an Internet access in the hotel?

Yes, we have complimentary wireless Internet in all rooms.

Is there air conditioning in the rooms?

No, there's no air conditioning.

Is parking available?

We have no dedicated guest parking but metered parking is available directly outside the hotel (free at weekends, £2.80 per hour Monday – Friday 8:30 am – 5:30 pm).

Which is the nearest airport?

Edinburgh Airport (8 miles / 12km).

Do you have a pick-up or shuttle service from and to the airport?

We can arrange chauffeur transfers from the airport at £38. Transfer to the airport is at £25.

Which is the nearest railway station?

Edinburgh Waverley Station is approx. 1 mile from the hotel.

Are pets allowed at the property?

Pet are not permitted.